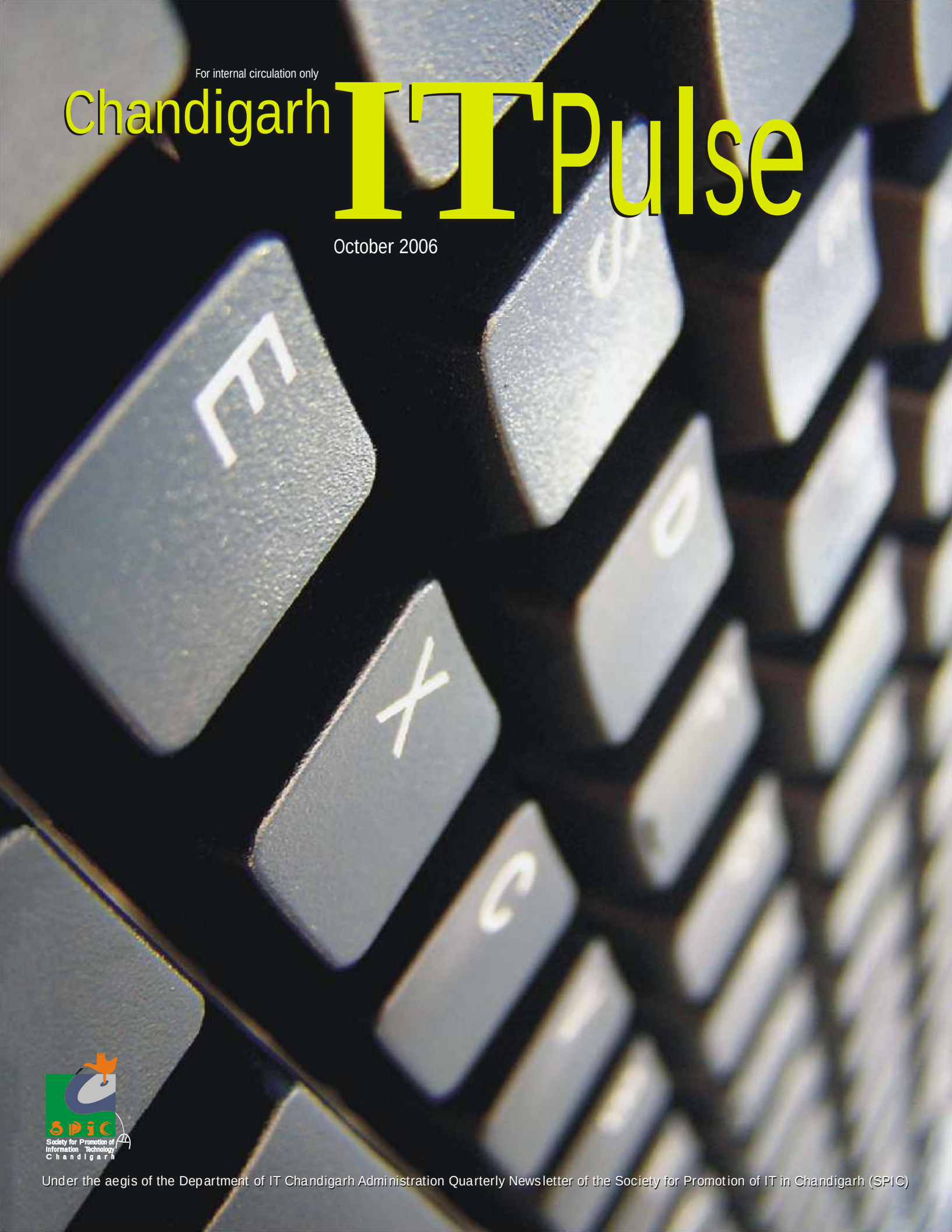

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# Chandigarh IT Pulse

October 2006

Society for Promotion of Information Technology Chandigarh

Under the aegis of the Department of IT Chandigarh Administration Quarterly Newsletter of the Society for Promotion of IT in Chandigarh (SPIC)

Department of Information Technology

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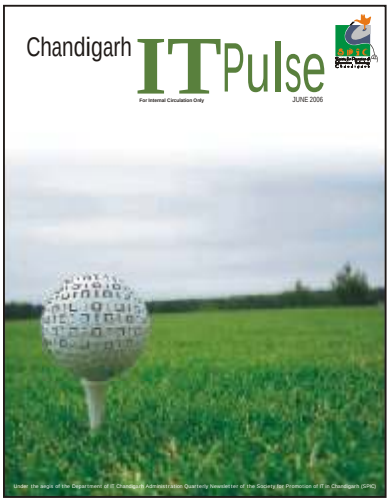


During the third quarter, a lot of initiatives were taken by the Chandigarh Administration which started with the successful hosting of the second edition of e-Evolution 2006 in July, with twin objective of showcasing Chandigarh as matured Tier II IT destination to the industry as well as to showcase that the three Governments of Punjab, Haryana and Chandigarh are working together to develop this Region on a collaborative model. The Conclave was attended by eminent speakers for the private sector as well from the Government side namely T.V. Mohan Das Pai, Infosys, Kiran Karnik, President NASSCOM, Dr. J. Satyanarayana, CEO, NISG, Naina Lal Kidwai, CEO, HSBC India, Dr. N. Vijayaditya, Director General, National Informatics Centre, Arun Seth CEO BT Worldwide, Sujit Bakhsi, Tech Mahindra and many others.

Apart from appreciating the role of the Administration in taking steps in improving the connectivity of Chandigarh to the world, Kiran Karnik also proposed the setting up of a Regional Cyber Security Research Centre at Chandigarh which was immediately accepted by H.E. Gen.(Retd.) S.F. Rodrigues in his inaugural address. Plans have already materialized with the detailed concept plan ready for further action. This Center will come up in collaboration with Punjab Engineering College and NASSCOM.

Another e-Governance initiative for the common man, i.e. e-Jan Sampark project was launched by the administration. With the inauguration of Jan-Sampark centre in Sector 20, these services will enable residents and tourists to easily access information about various government departments and these services also simultaneously available from all the 8 e Jan Sampark Centres. The centres will also enable citizens to submit grievances apart from submitting their RTI applications for any Department at one place. These centres would be increased before the next edition of IT Pulse.

Chandigarh Administration is committed to bridge the digital divide by extending the application of IT for the benefit of the common man, with providing such e-Governance initiatives to the rural people as well through the launch of Gram Sampark Centres in all the UT villages.

**Manjit Brar**
Director Information Technology & CEO SPIC

# E JAN SAMPARK PROJECT LAUNCH

e-JAN SAMPARK
INFORMATION & FACILITATOR KIOSK

Gen. (Retd) S.F. Rodrigues, Governor of Punjab & Administrator Chandigarh inaugurating 1st e-Jan Sampark Centre

Fulfilling the objectives of "The Mission - IT for Society" and ensuring that its benefits reach the common man, Gen. (Retd.) S.F. Rodrigues, PVSM, VSM, Governor of Punjab & Administrator, Chandigarh, launched an innovative e-Jan Sampark Project in Sector 20, on August 24, 2006. Lalit Sharma, Advisor to the Administrator, S K Sandhu, Finance Secretary & Secretary IT, Manjit Brar, Director IT & senior officers of administration were also present on this occasion. The unique project, first of its kind in the country, is a revolutionary step to bring the administration closer and accessible to all sections of society, especially the under-privileged.

The type of services provided include registration of grievances and applications seeking information under RTI relating to all departments at one place. All Procedures and Forms for all departments, which are frequently used by a common man e.g How to apply for a birth/death certificate including procedure for late entry, how to lodge a FIR, various forms and procedures concerning public offices such as RLA, Estate Office, DC office, Municipal Corporation, Engineering Wing etc. Education and Health related information services e.g daily updated information regarding availability of blood in Blood Bank of Govt Medical Hospital, Exam Results, Information about availability of Educational and Health related facilities in each sector etc. Transport and Tourism related inquiries e.g Bus Routes, Digitized sectoral maps of Chandigarh, Hotel information and other information relating to tourism activities etc. Inquiries relating to Passport status, Railway booking status, Train timings etc and providing access to all Government websites.

These services are provided free of cost except when the citizen needs any print out, the same is available at a nominal cost per page of print out. E-Jan Sampark services have been simultaneously launched from the Sampark Centres situated in Sector 10, Sector 15, Sector 18, Sector 23, Sector 43, Sector 47 Industrial Area and Mani Majra. The other sites in Phase I which have been identified for setting up of e-Jan Sampark Services are Sector 9, Sector 11, Sector 17, Sector 22, Sector 32, Sector 35, Sector 38, Sector 40 and Sector 45. These services will also be available in all the UT villages from the Gram Sampark Centres, which are likely to be launched in October 2006.

A citizen availing e-Jan Sampark Services

# E REVOLUTION 2006

After the resounding success of the last year e-Revolution event, the second edition of e-Revolution 2006 was organized in Chandigarh from July 20-21, with objective of showcasing Chandigarh as an excellent Tier-II IT destination to the Industry. The e-revolution 2006 curtain raiser evening opened on July 19, 2006 with the presentation of the Software Exports Awards by Lalit Sharma, Advisor to the Administrator.

Gen. (Retd.) S.F. Rodrigues, PVSM, VSM, Governor of Punjab & Administrator, Chandigarh, inaugurated the e-Revolution. E-revolution 2006 started with keynote of Kiran Karnik He Complimented the Chandigarh Administration for the successful initiative of promoting the region as IT destination. He called upon the administration to set up a regional center for training and research in cyber crime.

Gen. (Retd.) S.F. Rodrigues, PVSM, VSM, Governor of Punjab & Administrator, UT, in his inaugural speech called upon the IT professionals to partner with the government in taking the benefits of the technology to the common man. S K Sandhu, Secretary IT and Finance, UT said that Chandigarh Capital Region as a whole is being developed in an integrated manner which spans education, Human Resource Development and Connectivity. T.V. Mohan Das Pai, Member of the Board and Director, Human Resources, Infosys Technologies made a passionate appeal to bring about radical changes in the education system to take care of the resource crunch in all streams of industrial segments.

Gen. (Retd.) S.F. Rodrigues, Governor of Punjab & Administrator Chandigarh inaugurating e-revolution

The eminent speakers who spoke on the first day were Pradeep Gupta, CMB, CyberMedia, Sujit Bakshi, President Corporate Affairs, Tech Mahindra, Srinivas Polysetty, Innovation Head CSC India, Sanjeev Bhikhchandani, CEO Naukri.com, Pratap Aggarwal, CEO, IDS Infotech & Sameer Jain, CEO, Net Solutions. The delegates were mix of CEOs, IT professionals & Government Officers. After the day's proceedings a High Tea at Punjab Bhawan with Gen. (Retd.) S.F. Rodrigues, PVSM, VSM, Governor of Punjab & Administrator, Chandigarh was organised for the delegates & CEOs, followed by networking dinner at Taj. On the second day, i.e. July 21, 2006 the inaugural session was chaired by Lalit Sharma, Advisor to the Administator, Chandigarh who spoke on good governance. Naina Kidwai, CEO, HSBC India, Dr. N. Vijayaditya, Director, National Informatics Centre, B R Bajaj, N S Kalsi, Secretary IT Punjab and Anurag Rastogi also spoke. The other eminent speakers who spoke on the second day were Dr. Jaya Menon, Director IT & Innovation, Bharti Airtel, Niraj Prakash, General Manager, Solutions & Technologies Oracle India, Vijay Shekhar, Country Manager India & SAARC, Cisco, J. Satyanarayan, CEO National Institute for smart governance.

The mega International IT Event culminated with Governor of Haryana Dr. A.R. Kidwai setting the agenda for the IT professionals.

Kiran Karnik, President - NASSCOM

Naina Kidwai, CEO and Country Head - HSBC India

T.V. Mohan Das Pai, Director - HR, Infosys Technologies

# Prime Minister lauds Chandigarh Administration's Initiatives

***"I have learnt that some states are taking exciting initiatives. Chandigarh, for example is moving towards competency tests and certification of graduates so as to become an IT hub. I urge CMs to pay special attention to the challenge of human development". PM further said, "Chandigarh has taken some interesting initiatives like making public services available to the common man through the use of IT. Such initiatives improve efficiency & ensure transparency & customer satisfaction".***

Prime Minister Manmohan Singh on his vist to Chandigarh on September 29, 2006 applauded Chandigarh Administration for taking good initiatives in his speech at inaugural function of Chief Ministers Conclave for North India Common Economic Region organized by PHDCCI. He appreciated initiatives taken by Chandigarh administration ie. e-Governance under which e-sampark centres and Jan Samparks are setup for the convenience of the common people, Chandigarh Training on Soft Skills (C-TOSS) a program to upgrade the soft skills of graduates as per the requirement of the industry and also adopting NASSCOM Assessment Competence Test (NAC Test) which is a certification program as per industry standards to transform trainable workforce into an employable workforce. Prime Minister said e-Governance could make the government more citizen and business friendly. He urged other states to improve their governance systems in their states, both at local and state levels. You must make the investment in public sector more productive. You will have to provide the leadership and vision to ensure that institutions perform better and taxpayers get their money's worth.

# Software Export Awards 2006

Six regional IT companies received the Software Exports Award instituted by the Software Technologies Parks of India (STPI) at the curtain raiser evening of e-Revolution 2006. Lalit Sharma, Advisor to the Administrator, UT, gave away the awards. Awards were given in Software Development and IT/ITES categories. Infosys Technologies topped in their export performance in software development category followed by Quark & Second foundation. Dell International Services India topped in their export performance in IT/ITES category followed by IDS Infotech and Universal Cyber infoway.

Lalit Sharma, Advisor to Administrator UT with the winners of Software Export Awards 2006 held at Taj Chandigarh

# IT NEWS

## Cyber Security Centre at PEC

Chandigarh Administration in association with NASSCOM and Punjab Engineering College will be establishing Regional Cyber Security Research Centre at PEC, Chandigarh. The primary focus of RCSRC is to conduct high quality research in the areas of network security, wireless technology, performance optimization in Networking and providing consultancy at affordable costs. The technical consultancy will be provided by NASSCOM and the funding to the project will be by Department of Information Technology, Chandigarh Administration, which will be done through Society for Promotion of Information Technology, Chandigarh.

## Tech-Mahindra & eSys at RGCTP

Tech-Mahindra & eSys are about to start their operations from DLF campus in RGCTP. Tech Mahindra has acquired an area of 35000 sq feet at DLF and will initially start its operations with 200 IT professionals and gradually increase their strength to 500 whereas eSys will start their operations from DLF with 100 IT professionals. They will continue to operate from DLF till the time they complete their construction work in Phase II of RGCTP.

## SEZ status for Chandigarh Technology Park Phase II

The Rajiv Gandhi Chandigarh Technology Park (RGCTP) has been accorded Special Economic Zone (SEZ) status by the centre. The approval has been accorded to the Phase II of RGCTP. The IT companies which will benefit from today's decision include Wipro, Tech Mahindra, eSys and Bharti Airtel. Earlier Phase I of RGCTP has been accorded as and SEZ, where Infosys has already started its operation with 1000 IT professionals. The 13 companies which have been allotted built-to-suit (BTS) sites in Phase I SEZ area are soon starting their construction work.

# SPIC Celebrates Fifth Anniversary

SPIC celebrated its 5th anniversary at SPIC-Microsoft Centre of Excellence Sector 12, Chandigarh on August 29, 2006. Society for Promotion of IT in Chandigarh (SPIC) under the aegis of Department of IT, Chandigarh Adminstration came in to existence in August 2001. Since then SPIC has taken big stride forward and is now actively involved in all prominent IT activities of Chandigarh. Anniversary celebrations started with cake cutting ceremony which was attended by Manjit Brar, Director IT & CEO-SPIC, Chandigarh Administration, Vivek Atray, Director Public Relations & Tourism, Chandigarh Administration & Sanjay Tyagi, Director STPI. Others present were CEO's of all the IT companies at SPIC Incubation Centre and employees of SPIC. Anniversary celebrations were followed by stupendous lunch at SPIC.

## Sidelines of e-Revolution 2006

# In the service of the citizens of Chandigarh for the last 30 years

"We build homes.....not just houses"

*With best compliments from*

Chandigarh Housing Board

8, Jan Marg, Sector 9 D, Chandigarh

# Think Chandigarh

## e-Governance Sampark

Project e-Sampark is a multi-service single window system. The project is about connecting various public dealing departments with electronic centres called SAMPARK Centres, which are located in the already existing bill payment centres across the city.

Services

- Payment of taxes
- Issue of Bus Passes
- Issue of Senior Citizen Card, Issue of Disability Identity Card
- Payment of Electricity Bill
- Issue of Birth & Death Certificates
- Payment of Water & Sewerage Bills, Space bookings
- Tenant Registration, Payment of sticker & postal challans
- Domestic Servants Registration
- Passport application form submission
- Payment of telephone bills

## e-JAN SAMPARK

INFORMATION & FACILITATOR KIOSK

The aim of the Jan Sampark Project is to provide information to the common man to facilitate his various requirements. The Jan Sampark project involves the setting up of the 70 Jan Sampark Kiosks in Chandigarh which will be launched soon.

These Centres would be linked with the Central Data Hub and information relating to the various departments of the Administration including e-Sampark Services would be available at these kiosks.

## Gram Sampark

The aim of the e-Gram Sampark project is to provide the rural citizens an oppourtunity to have an access to the huge amount of information using broadband connectivity. With the help of Department of Rural Development 17 e-Gram Sampark Centres have been planned across all the Villages of U.T. Chandigarh. These Centres will emerge as Rural knowledge centres for the rural populations, especially the disadvantaged.

## CITROP

### Chandigarh IT Reach Out Program

Chandigarh IT reach Out Programme ( CITROP) is an initiative of the Chandigarh Administration for enabling the under privileged sections of society to benefit from the applications of Information Technology. Launched under the 'IT for Society' initiative of the administration as outlined in the IT Vision Document CITROP is an umbrella program combining the various separate initiatives taken by leading technology companies like Intel, Infosys, Wipro, DELL, IBM and Microsoft for empowering the youth and young children in rural areas and slum areas of Chandigarh UT through IT knowledge.

## CHANDIGARH TECHNOLOGY PARK

A SPECIAL ECONOMIC ZONE

Rajiv Gandhi Chandigarh Technology Park (RGCTP) is an extremely important project for the Union Territory of Chandigarh as it provides the infrastructure necessary for the setting up of facilities/campuses by leading technology companies and other IT/ITES/BPO companies in Chandigarh for the first time.

By setting up RGCTP, Chandigarh Administration has taken a step towards providing world class facilities in Chandigarh so that not only employment at the highest level but also the economy of Chandigarh and the region would get a boost.

## SPIC

Society for Promotion of Information Technology Chandigarh

The Society for Promotion of IT in Chandigarh (SPIC) has been set up under the aegis of the Department of Information Technology, Chandigarh Administration for implementing the various plans of the Administration to promote the IT industry in Chandigarh. The objectives are :

- Promoting application of Information Technology in the Union Territory of Chandigarh
- Carrying out all such activities that are commensurate with the IT vision of the Chandigarh Administration Policy
- Promoting e-Governance, Software Exports, create IT Infrastructure, generate jobs in IT
- Facilitating the establishment and functioning of data processing computer centres
- Providing consultancy services and impart training in various disciplines of Information Technology
- Facilitating the development of software packages as well as related items and undertake turn key project / assignments in India and abroad in Information Technology by public and private sector companies in the Union Territory of Chandigarh

## C-TOSS

CHANDIGARH TRAINING ON SOFT SKILLS

C-TOSS ( Chandigarh Training on Soft Skills) programme is an initiative of Chandigarh Administration to improve the basic english level at grass root level and to develop skilled professioals for the ITES/BPO sector. The training is carried out by the top notch training agencies at the premises of the respective schools and colleges.


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