Tender Reference No.: SPIC/2017/35900/B Dated: 05/06/2017

Short Term Tender for supply & Installation of PVC ID Card Printer

Society for Promotion of IT in Chandigarh (SPIC) invites Tender in two-bid system from reputed Vendor for **SUPPLY & INSTALLATION OF PVC ID CARD PRINTER**. Submission of Physical Copy is mandatory and in absence of any of the tender (Physical Copy) will leads to disqualification of the tender.

Physical Copy of the Tender - **Technical bid and Commercial bid** - filled in the specified proforma along with envelope of Earnest Money Deposit (EMD) shall be sealed in two separate envelopes and these two envelopes shall be contained in a large envelope Super scribed **Tender for Annual Contract for supply & installation of PVC ID CARD printer** addressed to **Chief Executive Officer**, **SPIC Office**, **EDC Building**, **Plot No: 20**, **Rajiv Gandhi Chandigarh Technology Park (RGCTP)**, **Chandigarh – 160101** shall reach latest **14**th **June**, **2017**, **12:00** hrs. Specified proforma along with all terms and conditions may be downloaded from website of SPIC http://www.spicindia.com.

The Tender shall be in Two Bid Systems i.e. 1) Technical Bid and 2) Commercial Bid. The amount of EMD (Bid Security) is ₹5000(Five Thousands only) towards in the form of Demand Draft or Bank Guarantee drawn in favour of Society for Promotion of IT in Chandigarh (SPIC) payable at Chandigarh shall be put in a separate envelope. The Demand Draft/Bank Guarantee shall be valid for at least 3 months. The Technical Bids shall be opened on 14th June'2017, 12:30 hrs at the above address by the Tendering Committee authorized by this office and in the presence of such tenderers or their authorized representative who may wish to be present. The Competent Authority reserves the rights to cancel any or all the tenders without assigning any reason.

Annexure I

Subject: Notice Inviting Tender for supply & installation of PVC ID card Printer.

- Parties: The parties to the Contract will be Vendor who will be supplying & do the
 installation of PVC ID Card Printer and the Society for Promotion of IT in Chandigarh
 (SPIC) who would be availing the services.
- 2. Addresses: For all purposes of the contract including arbitration there under, the address of the contractor mentioned in the tender shall be final unless the contractor notifies a change of address and contact number(s) by a separate letter sent by Speed post/registered post with acknowledgement due to the Society for Promotion of IT in Chandigarh (SPIC), The contractor shall be solely responsible for the consequences of any omission or error to notify change of address and/or contact number(s) in the aforesaid manner.
- 3. Earnest Money: Earnest Money of ₹5,000/- (Rupees Five Thousand only) in the name of Society for Promotion of IT in Chandigarh (SPIC) payable at Chandigarh, in the form of Demand Draft/Bank Guarantee of any Nationalized Bank must be deposited by bidders along with duly filled up tender document. The Earnest Money Deposit of the successful bidders shall be refunded after receipt of Security Deposit and the Earnest Money of the unsuccessful bidders will returned within 30 days after award of the contract. No interest will be paid on Earnest Money by SPIC till the entire process of award of contract is completed.
- 3.1 Tenderer shall not be permitted to withdraw his offer or modify the terms and conditions thereof. In case the bidder fails to observe and comply with the stipulations made herein or backs out after quoting the rates, the Earnest Money will be forfeited.
- 3.2 No request for transfer of any previous deposit of Earnest Money or Security Deposit or adjustment against any pending bill(s) will be entertained.
- 3.3 The tender without Earnest Money will be summarily rejected.
- 4. Performance Security Deposit: Security Deposit of ₹ 10,000/- (Rupees Ten Thousand only) in the name of Society for Promotion of IT in Chandigarh (SPIC) payable at Chandigarh, in the form of bank Guarantee of any nationalized bank with validity of 1 year must be deposited by the successful bidder within 10 days of awarding of Contact.

- 5. Preparation and submission of Tender: The tender must be submitted in two parts namely, Technical Bid (in form given in Annexure-III) along with Earnest Money Deposit and Commercial Bid (in form given in Annexure-IV) and each should be kept in a separate adequately sealed cover. Both the bids should be kept in another sealed cover addressed to Chief Executive Officer, SPIC Office, EDC Building, Plot No: 20, Rajiv Gandhi Chandigarh Technology Park (RGCTP), Chandigarh 160101. The sealed envelope containing both i.e. Technical & Commercial bids should bear the address, Tender Number and date, subject of the tender. The inner envelopes should superscripted with Technical Bid for supply & installation of PVC ID CARD printer and Commercial Bid for supply & installation of PVC ID CARD printer.
- 6. Signing of Tender: The individual signing the tender or other documents connected with contract must specify whether he signs as:-
 - (a) A sole proprietor of the concern or constituted attorney of such sole proprietor.
 - (b) A partner of the firm, if it is a partnership firm, in which case he must have authority to execute the document.
 - (c) Director(s) or Principal Officer of the Company duly authorized by the Board of Directors of the Company, if it is a Company.
- 7. **Technical Bid:** The Technical bid should be submitted in form given in Annexure-III along with the EMD of ₹ 5,000/- (Rupees Five Thousand only) along with registration of particulars service provider, copy of PAN Number issued in favour of the firm, Service Tax Registration number, Experience Certificate. IT Clearance Certificate, and other information sought in Annexure-II.
- 8. **Commercial Bid**: The Commercial Bid should be submitted in the form given in Annexure-IV in a separate sealed cover kept inside the main cover. The Commercial Bids of those tenderers, who are found technically competent/eligible, will be opened on a specified date and time.
- 8.1Terms of payment as stated in the Tender Documents shall be final. The taxes liable would be deducted at source as per Government rules and guidelines, if any, will be prevailing at the time of payment.
- 9. Validity of the Bids: The bids shall be valid for a period of one year from the date of opening of the tender.
- 10. The physical copy of Tender received through post

In case any tender is received after the stipulated date and time, the same will not be accepted and rejected the same without any further intimation to the bidder. The responsibility for timely submission of the tender by the stipulated date and time shall lie on the bidder.

- 11. Opening of Tender: The technical and commercial bids will be opened by the Tender opening & evaluation Committee of SPIC Office at 14th June, 2017, 12:30 hrs at this office. sealed envelope containing both technical and financial bids will be opened in the presence of tenderers who may wish to be present at the time of receiving and opening of the technical bids. The unsealed envelope containing the bids will not be opened and rejected. The bidder is at liberty either himself or authorizes, not more than one representative to be present at the time of opening of the tender. The representative attending during opening of the tender on behalf of the bidder should bring with him a Letter of Authority from the tenderer and proof of identification.
- 12. Criterion for Evaluation of Tender: After the opening of the technical bid, the same will be evaluated by a committee. In case the committee decided for seeking further information/clarification, the same shall be provided by the bidder. Those bids which meet the technical requirements, the financial bid of such qualified bidders will be opened on a specified date and time by the committee. The bidder is at liberty to be either present himself or authorize, not more than one representative to be present at the time of opening of the financial bid. The Bids will be opened by a committee in the presence of the representative of the bidders who may wish to be present on that day.
- 12.1 The **contract will be awarded to the lowest eligible tenderer (L1)** and will commence from the date of signing of the Agreement indicated in the terms and conditions. The contract will be for a period of 12 months that may be further extendable up to one year (or maximum of three years from award of contract/signing of agreement), if the performance/service is found satisfactory.
- 13. Right of Acceptance: The SPIC reserve all rights to reject any tender including of those tenderers who fail to comply with the instructions without assigning any reason whatsoever and does not bind it to accept the lowest or any specific tender. The decision of the Competent Authority of SPIC in this regard shall be final and binding. Any failure on the part of the bidders to observe the prescribed procedure and any attempt to canvas for the work will prejudice the tender submitted by the tenderer.
- 13.1 Tenders not inconformity with the prescribed terms and conditions will stand disqualified.
- 14. Communication of Acceptance: Successful bidders will be informed of the acceptance

of his bid. EMD of the successful bidder will be refunded after deposition of security deposit as mentioned in Clause 4 above and the same will be returned after successful expiry of the contract.

15. Signing of the Agreement by the successful bidder who have been awarded the Contract for supply & installation of PVC Card Printer at SPIC by the Competent Authority of SPIC:

He/She shall have to sign the contract agreement on a non-judicial stamped paper. Any failure on the part of the bidder for not signing the contract agreement or fulfilling the conditions as provided in the tender contract will be dealt as per Clause 16 of the Tender Agreement. After signing of the Agreement the bidder will e addressed as Contractor. In case the bidder after awarding of the contract fail to sign the contract agreement within a period of 30 days, the offer of the award of contract will be cancelled without any extension.

- 16. Penalty: In case of breach of any conditions of the contract as losses caused including excess cost due to failure on the part of the Agency to provide the required Items at desired time, the SPIC shall make deductions at @1% from the pending/up coming bills of the agency.
- 17. Breach of Terms and Conditions: In case of breach of any of the terms and conditions mentioned above, the SPIC will have the right to cancel the work order without assigning any reason thereof, and nothing will be payable by this SPIC in that event and the security deposit will be forfeited.
- 18. Sub-letting of Work: The firm shall not assign or sublet the work or any part of it to any other person or party.
- 19. The tender will not be transferable.

20. Termination of the Contract:

Either the party can terminate the contract by giving 30 days' notice.

21. Terms of Payment: No payment shall be made in advance.

Annexure-II ELIGIBILITY CRITERIA AND TECHNICAL PARAMETER

Subject: Notice Inviting Tender for supply & installation of PVC Card Printer at SPIC.

ELIGIBILITY CRITERIA

- 1. Earnest money amounting to Rs.5,000/- (Rupees Five Thousand) in the shape of Bank Draft/Bank Guarantee in favour of SPIC, Chandigarh.
- 2. Copy of service tax registration certificate and PAN card.
- 3. Date of inception of the Bidder with complete details of address, name of contact person along with telephone numbers along with Certificate of Incorporation.
- 4. Certificate of acceptance of all the terms and conditions of the Tender.
- 5. The Agency should have set up/office/Service centre in the tri-city i.e. Chandigarh, Mohali & Panchkula.
- 6. Vendor should be Authorized dealer/distributor of the OEM.

MINIMUM TECHNICAL SPECIFICATIONS OF THE PVC CARD PRINTER

- Standard Features: Auto calibration of ribbon/USB connectivity/Microsoft Certified Windows drivers//minimum 80 card covered feeder (30 mil)/minimum 30 card capacity output hopper (30 mil)/ LCD operator control display/ minimum 300 dpi (11.8 dots/mm) print resolution/Three-year warranty on printer/Three-year (unlimited passes) original print head;
- 2. **Printer Specifications:** Dye-sublimation thermal transfer direct to card/Full color or monochrome printing/Single- and dual-sided printing/700 cph monochrome single-sided/180 cph single-sided YMCKO/140 cph dual-sided MCKOK /Edge-to-edge printing on standard CR-80 media
- 3. **Supplies Specifications**: designed to work only with True Colors ix high-performance ribbons/ intelligent technology automatically detects and authenticates ribbon/Integrated cleaning roller included with each ribbon./Media Starter Kit (single-sided)– 1 YMCKO ribbon, 200 30-mil PVC cards,/Cleaning Kit: 4 print engine cleaning cards and 4 feeder cleaning cards, 1000 images
- 4. **Operating Characteristics**: Operating temperature: 60° F to 80° F /Storage temperatures: 23° F (-5° C) to 131° F (55° C)/Operating humidity: 20% to 65% non-condensing/Storage humidity: 20% to 70% non-condensing
- 5. **Optional Features**: Built-in 10/100 Ethernet connectivity*/Single-card feed mode*/ extended product warranty programs/Lockable enclosure with obscure output bin/RFID Module*
- 6. Communication Interfaces: USB V2.0 (cable included) *
- 7. **Encoding Options and Specifications**: Magnetic stripe encoder ISO 7811 (new and re-encoded, tracks 1,2, and 3, high and low coercivity, stripe down, 30 mil card only/Smart card contact station ISO 7816 for third-party external contact encoders*/Combined MIFARE® ISO 14443 (13.56 MHz) contactless and ISO 7816

- Contact Encoder with EMV Level 1 certification and PC/SC compliance (includes 50 card capacity [30 mil] output)*/Encoding over USB and Ethernet
- 8. Card Compatibility: Card Thickness: 10-40 mil/Card Size: CR-80, ISO 7810 format, Type ID-1, 2.12" (54 mm) x 3.38"(86 mm)/Card Material: PVC and PVC composite/Smart Card Contact ISO 7816-1,2,3,4/Smart Card Contactless MIFARE® ISO 14443A/B/Spot Color or monochrome print only on < 20 mil card thickness
- 9. Should have optional add-in RFID card print Module for future up-gradation.

ANNEXURE- III

TECHNICAL INFORMATIONS

Subject : Notice Inviting Tender for supply & installation of PVC Card Printer at SPIC

1. Name of the Tenderer/Concern:	
2. Address (with Tel & Mob No) :	
3. Address of the Proprietor/ Partner with telep	phone number:
4. Nature of the concern	
5. Registration Number of the Firm	(attested photocopy of registration to be attached
(i) PAN Number of Tenderer/Concern:	(attested copy should be attached)
(ii) Service Tax Registration No	
Earnest money/demand draft No	datedfrom
Bank. NameAmo	ounting to ₹ as earnest Money deposit
6. Annual turnover of firm(attach pr	proof)
7. Income Tax Clearance Certificate (attach ce	ertified copy)
8. Service Tax Registration Number (attach certifi	fied copy)
9. Whether each page of Tender and Annexu	ures have been signed and stamped. Yes/No.
Any other information important in the opinio	on of the tenderer.
Dated:	(Authorized Signature)
	Seal of the firm

ANNEXURE IV

COMMERCIAL INFORMATION (FINANCIAL BID)

Subject: Notice Inviting Tender for supply & installation of PVC ID Card Printer at SPIC

Rate (all inclusive including all taxes, except service tax) for supply of Printer as indicated below:

TABLE (A)							
Sr.	Description	Make	Ten. QTY	UNIT Price	Taxes	.Total Price	
1	PVC CARD PRINTER		1				
2	Software for ID CARD Printing with Live Database support	FARGO	1				
3	RFID encoding & writing Module		1				

NOTE:

All quantities mentioned in TABLE (A) are estimated quantity that may increase or decrease based on requirement; SPIC can break up the order in any quantities.

Date:	Signature of Tenderer/Bidder
Place:	Name
	Stamp